

ORIGINAL

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

Mailing Online Service)

Docket No. MC98-1

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS: LEE GARVEY
(OCA/USPS-T1-40-42)
August 17, 1998

Pursuant to sections 25 and 26 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA interrogatories OCA/USPS-T1-1-7 to witness Lee Garvey, dated July 21, 1998, are hereby incorporated by reference.

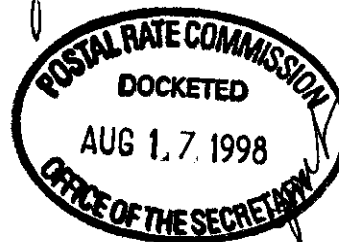
Respectfully submitted,

Gail Willette

Gail Willette
Acting Director
Office of the Consumer Advocate

Shelley S. Dreifuss

Shelley S. Dreifuss
Attorney



OCA/USPS-T1-40. Please refer to your response to DBP/USPS-T1-3(c).

- a. Please explain fully the relevance of the use of Priority Mail and Express Mail to screen candidates for inclusion in the expanded (market) test of Mailing Online.
- b. Define "multiple recipients" as you use the term in this response. Would two recipients qualify as "multiple recipients" in the screening process? If not, please explain fully why not.
- c. Please confirm that a "no" response to the question "Are you part of a small business?" would exclude individuals from the market test. Please explain your answer fully, including the reasons for excluding individuals from the market test.

OCA/USPS-T1-41. How will the Postal Service solicit potential customers for the Mailing Online expanded (market) test? Please explain your answer fully.

OCA/USPS-T1-42. Please refer to Appendix B your testimony, the "Market Test Data Collection Plan."

- a. Please explain by what methods the Postal Service intends to determine "customer reactions" to Mailing Online service.
- b. Please define and describe the "available data" which will be reviewed more frequently during the expanded (market) test.
- c. Please define and describe the "operational statistics" that the Postal Service intends to report for each Accounting Period.
- d. Please describe the types of "customer feedback data" that the Postal Service intends to report for each Accounting Period.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the rules of practice.

A handwritten signature in cursive script, reading "Shelley S. Dreifuss".

SHELLEY S. DREIFUSS
Attorney

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